TERMS AND CONDITIONS : TEMPORARY TRANSIT

The company SAAI is an authorized representative for the Renault, Dacia, Peugeot, Citroen, and DS brands, registered as S.A.A.I, R.C.S PARIS B 388 637 852, hereinafter «SAAI», offering the TT-Eurodrive formula (Renault, Dacia) and Car2Europe formula (Peugeot, Citroen, DS), hereinafter referred to as «the manufacturer»

1. Admissibility Conditions

These 4 conditions must be met simultaneously :

- Main country of residence must be outside the European community or Overseas Departments & Territories (DOM-TOM)
- Fewer than 185 consecutive European travel days during a 12-month period.
- No paid professional activities during stay.
- Must be at least 18 years of age the day the vehicle is delivered and hold a valid driver's license.

2. Booking conditions

The maximum duration of a reservation is 160 to 170 days depending on the delivery center.
The reservation period is 3 to 4 weeks, consult us for an urgent request.
The payment on our booking website, www.saai.fr, must be done by credit card or bank transfer according to your choice:
« Pay now » : The amount of the order is immediately paid.
« Pay later » : We will send you the payment instructions by email 30 days before the pick-up date (Credit card or Bank transfer).

3. Documents to be provided

The following documents must be sent to us at the latest 30 days before the delivery date of the vehicle so that «the manufacturer» can register the vehicle and deliver it on the agreed date.

3.1 For people of French nationality or from a member state of the European Union:

- Order form
- Proof of return / Return Affidavit (We will provide the template)
- Copy of your passport
- Copy of your driver's license
- Proof of residence (2 bills (electricity, phone..), the first one need to be more than 6 months old and the second one less than 6 months old (compared to the delivery date)

3.2 For people of non-EU nationality:

- Order form
- Copy of your passport
- Copy of your driver's license

4. Booking request

The booking request is valid only for the model and its characteristics specified and provider by «the manufacturer» at the time of your booking request.
It is not possible to choose the color of the vehicle, nor to request options not listed in the description.
At the time of booking, the customer determines exactly the dates and locations of pick-up and return of the vehicle.
If the pick-up takes place at an airport, the customer is asked to indicate the flight number and the arrival time.

5. Booking confirmation

Booking requests made via www.saai.fr are confirmed within 72 hours. However, it is possible that we have to ask for confirmation of availability from «the manufacturer» before validating your reservation, in this case, the delay may be a little longer, we will inform you.
In spite of the daily update of the availabilities on our booking website, www.saai.fr, it can happen that certain models of vehicles cannot be available. We will inform you as soon as possible, and if available, we will offer you another model or a cancellation with a refund of the amount paid online within 24 hours.
After confirmation of the reservation with «the manufacturer», we will send you by e-mail the required documents (see 3. Documents to be provided) in order to definitively validate the order and register your vehicle.
After reception and validation of your documents, we will send you the booking confirmation, as well as the access plan in order to pick-upof the vehicle.

6. Pick-up

The flight number is mandatory for deliveries to the airports, we thank you for communicating it to us, if it is not done at the time of your reservation request, either on the Order Form, or by email to infos@saai.fr at least 7 days before the scheduled delivery date.
For deliveries outside airports, despite the time specified at the time of your reservation and on the order form, it is imperative to contact the delivery center 5 days in advance, whose contact information we will send you, to confirm an appointment time.
Please note that it is your responsibility to verify that your flight or appointment time coincides with the opening hours of the delivery center. SAAI, «the manufacturer» or the delivery center cannot be held responsible if your arrival time is outside of the center's opening hours, even if you have written this information on the order form and your reservation request.
In order to pick up your vehicle, you must have :
- Valid passport or CIN (for DOM-TOM residents)
- Booking confirmation that we send you once the order is confirmed.
- Your original driver's license

In the event that your spouse takes delivery of your vehicle, he or she will need to present a power of attorney signed by him or herself and the contract holder. To obtain a power of attorney template, please contact us.

Service Auto des Ambassades & International

21 rue de Chambéry - 75015 PARIS - Tel : 01 56 58 65 65 - www.saai.fr - infos@saai.fr

SAAI - SARL au capital de 38113 € - RCS PARIS B 388637852 - APE: 4511Z - SIRET: 38863785200046 - N° de TVA Intracommunautaire: FR49388637852

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7. Return

Make sure to return the vehicle during the opening hours of the agency, it is imperative to fix an appointment time for the return at least 5 days in advance with the center.
Please note that the vehicle must be returned exclusively to an «the manufacturer» return center and during its opening hours. Otherwise, you will be charged for the cost of transporting the vehicle to the return center.
All vehicles are delivered with a minimum of fuel, at the time of return, you are not required to fill the tank.
Customers who return their vehicles in an unsuitable state of cleanliness (pet hair, sand, mud, stained upholstery, garbage left in the vehicle, etc. ...) will be charged a flat fee of 100 € by «the manufacturer».
Customers who return their vehicles in poor mechanical or body condition (without first notifying the assistance/insurance company) will be charged a flat fee by «the manufacturer».

8. Changes

It is possible to modify your reservation, provided that these modifications are possible in terms of logistics.
Any request to change your reservation must be notified by email to infos@saai.fr at least 30 days before delivery

9. Cancellation

Any request to cancel your reservation must be notified by email to infos@saai.fr . Cancellation fees may apply.
- Cancellation 35 days or more before delivery: no charge, you will be fully refunded.
- Cancellation less than 35 days before delivery: 1000€ will be charged by «the manufacturer», so we will refund you the amount paid, deducted from 1000€.

10. Extension during the contract

It is possible to extend the duration of your contract after the vehicle has been delivered, within the limits of the maximum duration (see Section 2. Reservation Conditions). To do so, it is imperative to contact the manufacturer at least 5 working days before the originally scheduled return date.
The amount of extension fees depends on the brand and model, following a daily rate, and must be paid directly to the manufacturer, by credit card only.
Please note that in the event of exceeding the contract beyond its initially scheduled return date (without prior extension), overrun fees will be charged by the manufacturer, potentially up to €200 per day.

11. Early return of the vehicle

If the vehicle is returned earlier than planned, you may be eligible for a partial refund for the unused days, after deducting a 10-day deductible. No refund will be provided for the first 30 days of the contract. To request a refund, please send your request via email to infos@saai.fr, accompanied by a copy of the vehicle receipt provided to you upon return.

12. Accessories

The accessories must be mentioned by the customer at the time of the reservation and are to be paid at the time of the reservation request. The accessories are not rented but purchased, so you have them at the end of your contract.

13. Authorized drivers

Only the contract holder, his/her spouse and his/her ascendants (parents) and descendants (children of legal age) are entitled to drive the vehicle while insured at no additional cost, provided they meet the conditions for Temporary Transit (see 1. Admissibility Conditions). No other person is allowed to drive the vehicle.

14. Countries covered :

For a TT-Eurodrive vehicle (Renault, Dacia):
Germany, Andorra, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Cyprus (Greek part only), Croatia, Denmark, Spain, Estonia, Finland, Metropolitan France, Gibraltar, Greece, Hungary, Ireland, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, Norway, Netherlands, Poland, Portugal, Czech Republic, Romania, San Marino, Slovakia, Slovenia, Sweden, Switzerland, Vatican City.

For a Car2Europe vehicle (Peugeot, Citroën, DS):
Germany, Principality of Andorra, Austria, Belgium, Bulgaria, Cyprus (Greek part only), Croatia, Denmark, Spain (Balearic Islands and Canary Islands included), Estonia, Finland, Metropolitan France, Mainland Greece (Crete authorized), Hungary, Ireland, Italy (Sardinia and Sicily included), Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (Madeira and Azores included), Czech Republic, Romania, San Marino, Slovakia, Slovenia, Sweden, Switzerland, Vatican City.

15. Vehicle availability

If, on the day of delivery, the manufacturer is unable to provide you with the vehicle you ordered, for whatever reason, «the manufacturer» will make every effort to provide a replacement vehicle, under certain conditions, from a traditional rental company.

16. In case of accident

For any issues related to the use of the vehicle, such as breakdowns or accidents, please contact «the manufacturer» assistance immediately, available 24/7.

17. Customer service

In the event of a dispute between the customer and «the manufacturer», SAAI will assist the customer in resolving the problem, SAAI cannot be held responsible for the services provided to the customer by «the manufacturer.

18. Miscellaneous

By express agreement, the courts of law of the place where the SAAI's registered office is located will be the only competent courts for any dispute between SAAI and the customer.

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